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# Adult Patient Bouncebacks

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I have no financial interests or relationships to disclose  
-Carissa J. Tyo, MD

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### Bounceback Definitions

- Unscheduled return within 72 hours of initial presentation regardless of cause
- Not always for same complaint

Gabayan, et al. Factors Associated with Short-Term Bounce-Back Admissions after Emergency Department Discharge. *Annals of Emergency Medicine* 42(2): 135-44 E1, August 2013

- Structural complaints
  - Insurance, Medicaid or Medicare
  - Prior disposition A&E or left before evaluation complete
- Primary Care complaints
  - CKD not yet ESRD
  - EMU
  - COPD
- Hospital Care complaints
  - Health status
  - Teaching obligation

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Question for the Room...

- Have you ever had a patient bounceback to the ED?
- Have you ever been confronted with the dreaded: "Hey, remember that patient you took care of...?"
- Have you ever taken care of a patient returning as a bounceback?
- Have you ever received a bounceback patient and disagreed with the plan of care from the first provider?

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Adult common bouncebacks

- Abdominal pain
- Chest pain
- Weak/dizzy
- CAD/ESRD
- Cardiac dysfunction (CHF)
- Substance use disorder
- Psychiatric illness
- Homelessness
- \*Sickle Cell Disease

Factor/Comorbidities

- Lower socioeconomic status
- Lower health literacy
- Limited access to care
- Medicaid/Medicare
- Teaching institutions
- Corporate Management Groups

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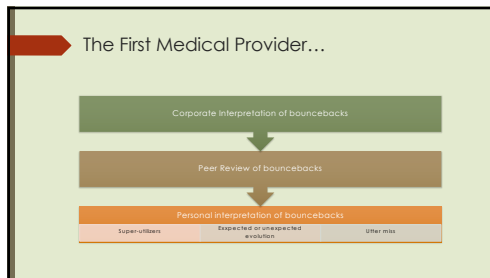
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- Time to take a deeper dive?
- Breaking the news to a colleague
- Evolution of disease process-agree with prior care
- Disagree with former care
  - OSH
  - Peer
  - Specialist

 The Second Medical Provider

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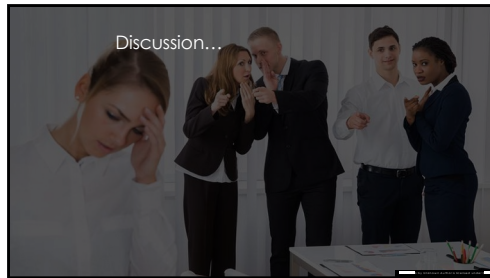
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